





Scan*Forward*

Installation & Troubleshooting Guide

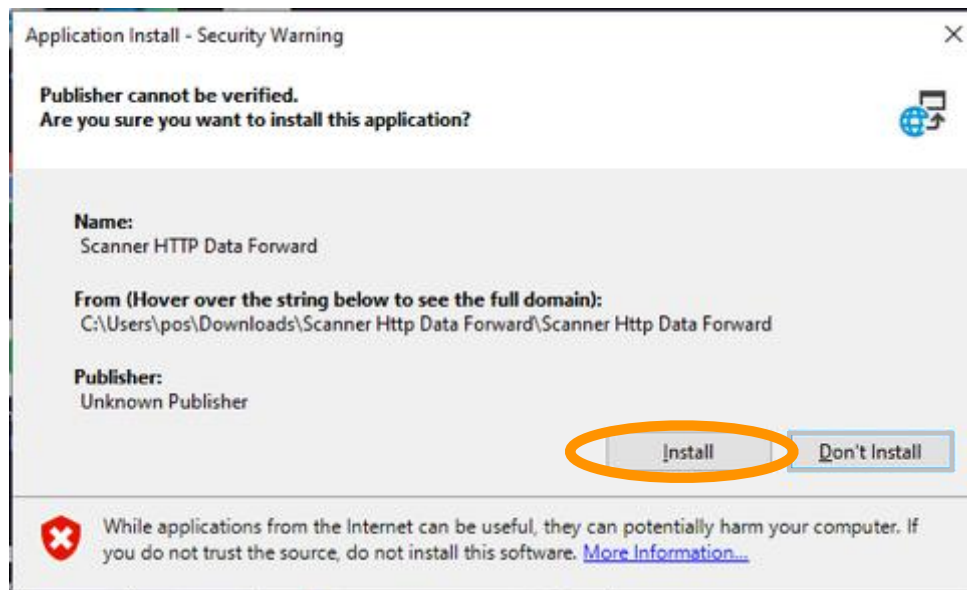
Step 1. Download **ScanForward** .zip from

[https://www.dropbox.com/s/oxe5x5sb1qnn78c/Scanner%20Http%20Data%20Forward%20%281 %29.zip?dl=0](https://www.dropbox.com/s/oxe5x5sb1qnn78c/Scanner%20Http%20Data%20Forward%20%281%20%29.zip?dl=0)

Step 2. Unzip the file and double click/run “setup” application file.

Name	Date modified	Type	Size
Application Files	7/08/2019 3:23 PM	File folder	
 EULA	7/08/2019 3:23 PM	Microsoft Edge P...	27 KB
 Readme	7/08/2019 3:23 PM	Text Document	1 KB
 ScannerHTTPDataForward	7/08/2019 3:23 PM	Application Manif...	6 KB
 setup	7/08/2019 3:23 PM	Application	773 KB

Note: If you receive a warning like below, click Install



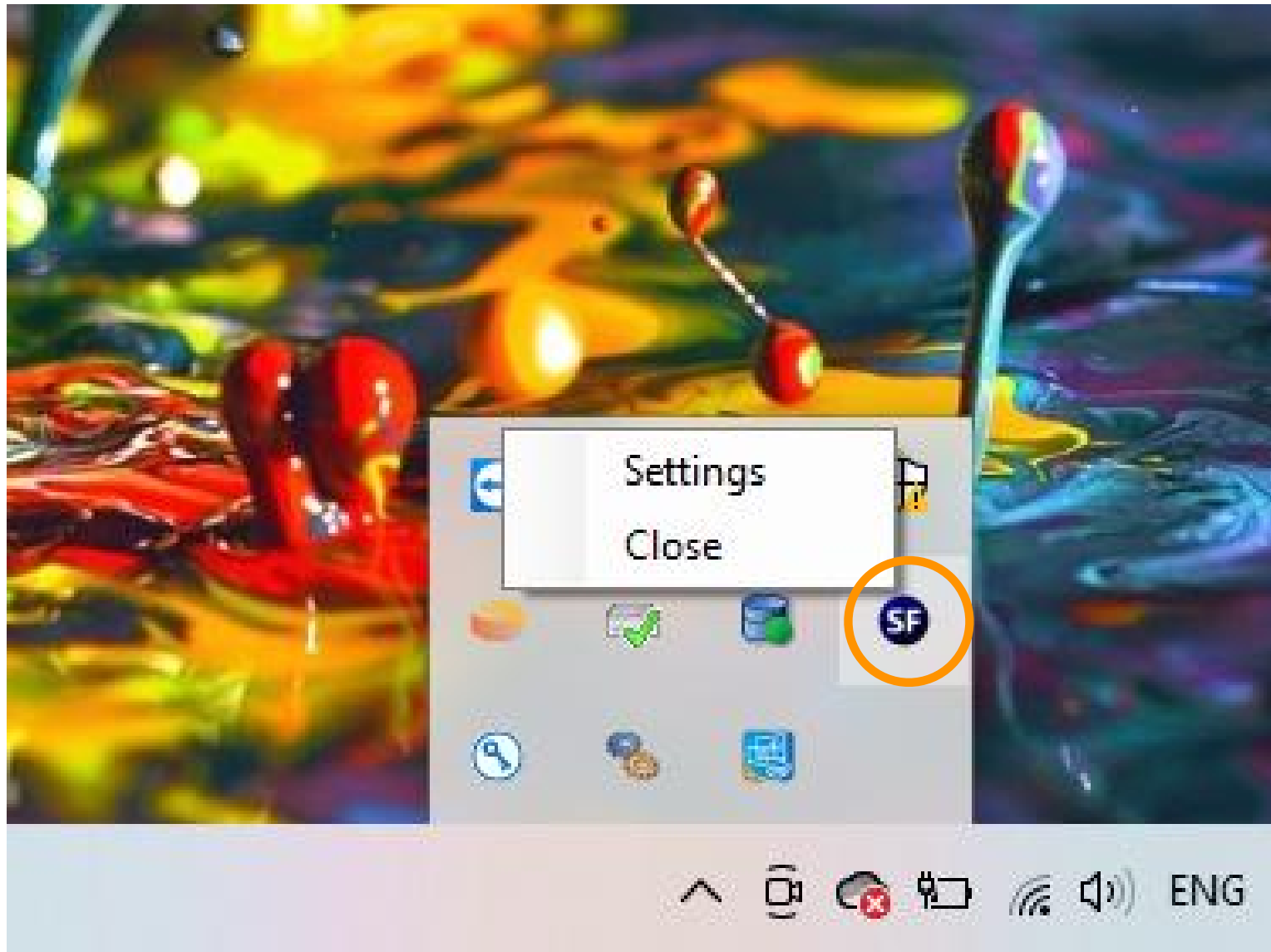
Step 3. After Installing, there should be a shortcut created on the desktop.

There should be a small blue icon with **SF** on it in the task bar of the PC.

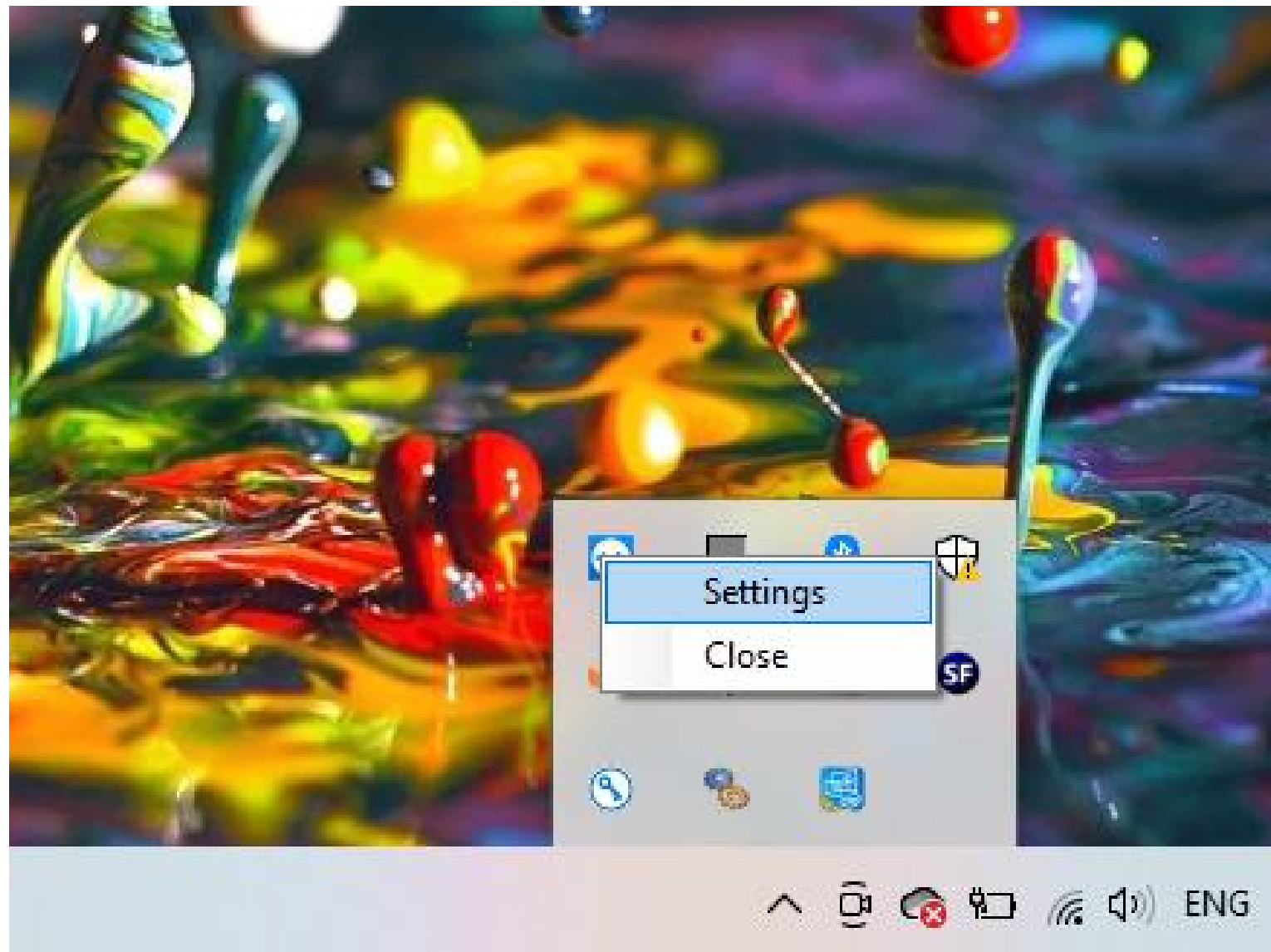
If its not there, click small UP arrow and find the blue icon with **SF**.



Step 4. Right click on small **SF** icon.

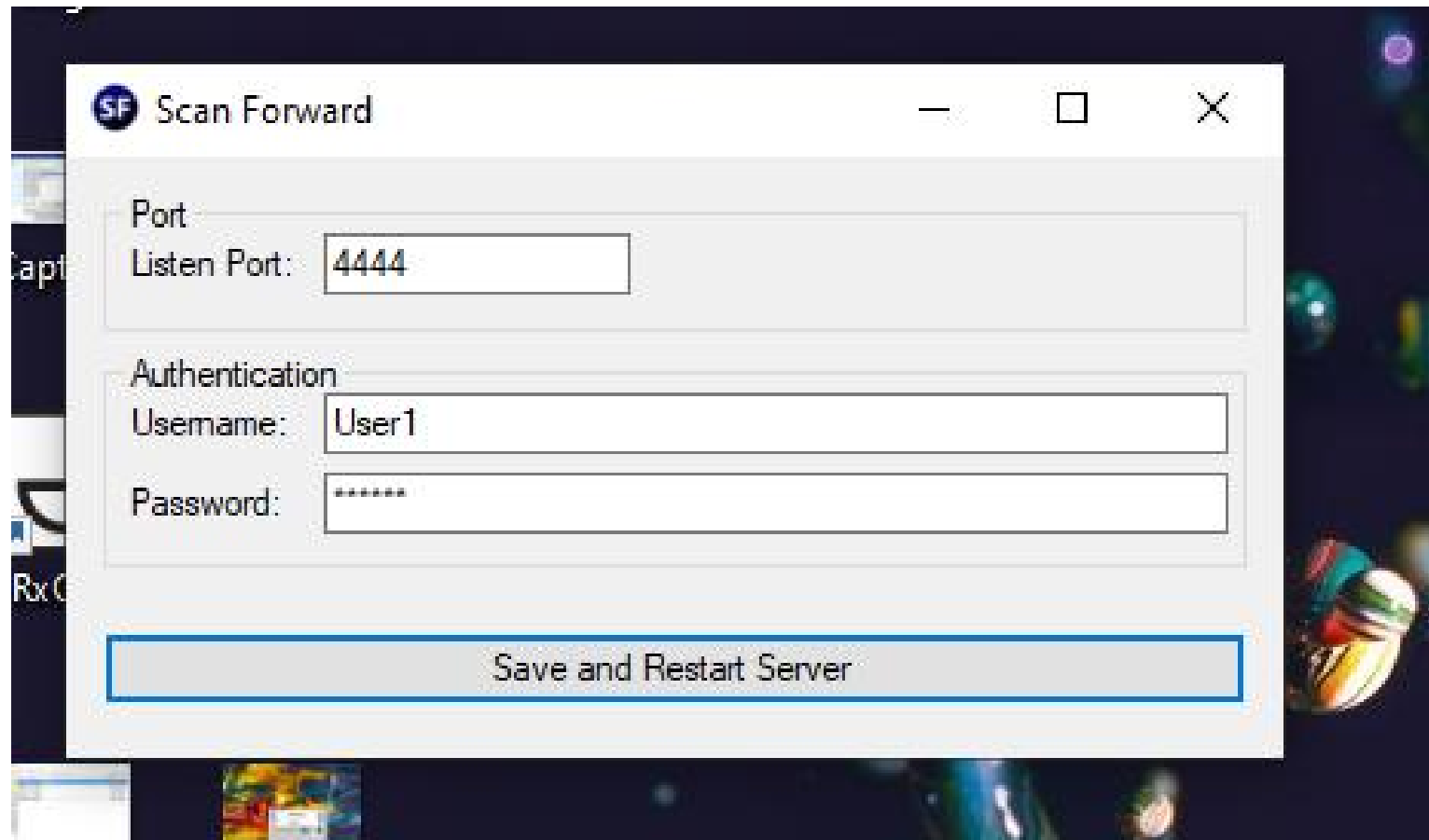


Step 5. Click Settings.



Step 6. You will see a window as shown below. Click Save and Restart once you check following:

- Make sure Listen Port is 4444 (Its by default 4444)
- Username must be : User1
- Password : 123456 (please retype password to make sure its 123456) .





Scan*Forward*

Troubleshooting

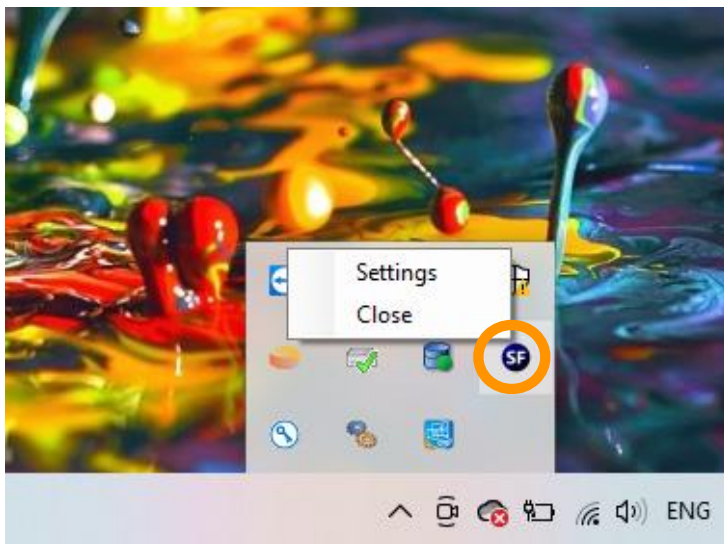
Check **ScanForward** settings.



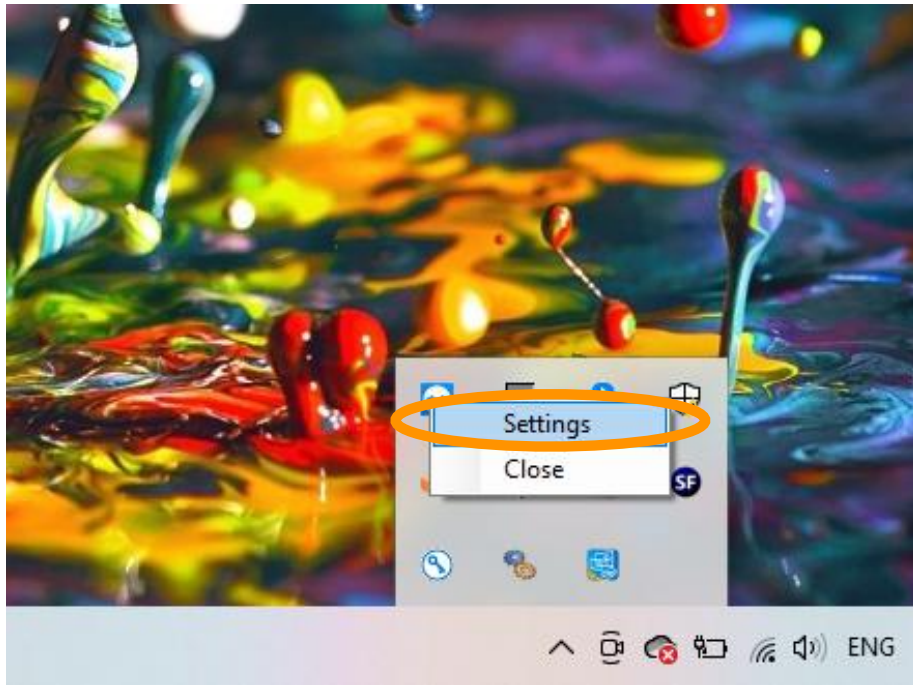
1> If **ScanForward** is installed already, there should be a shortcut created on the desktop.

Also there should be a small blue icon with **SF** on it in the task bar of the PC.

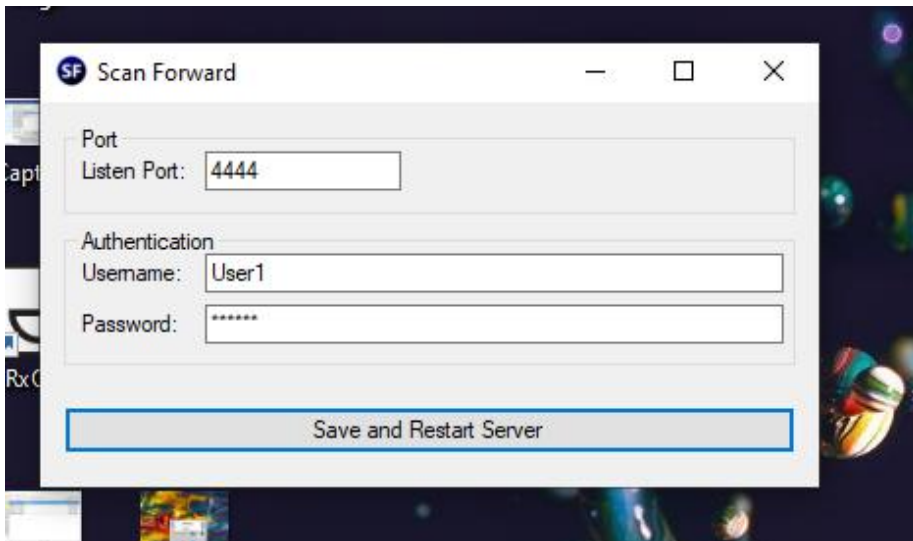
If its not there, click small UP arrow and find the blue icon with **SF**.



2> Right Click on **SF** icon.



3> Click 'Settings'.



4> You will see a window as shown below.

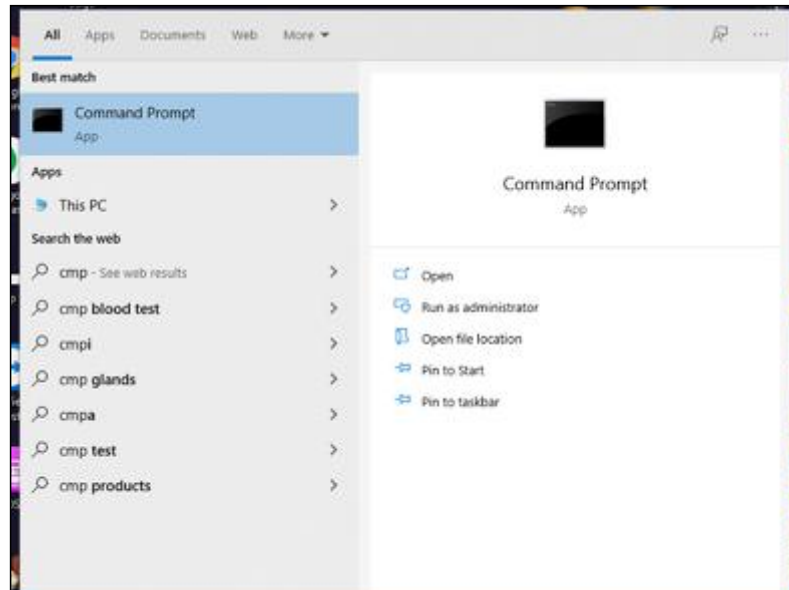
Click Save and Restart once you check following:

- Make sure Listen Port is 4444 (Its by default 4444)
- Username must be : User1
- Password : 123456 (please retype password to make sure its 123456)



5> Search for **ScanForward** Logo on desktop.
Double click the logo - *or* - right click and open.

Check ScanForward I/P addresses.



6> Check the ip address of the POS:

Open command prompt and type ipconfig and select enter.

Check the ip address.

```
Microsoft Windows [Version 10.0.19042.985]
(c) Microsoft Corporation. All rights reserved.

C:\Users\pos>ipconfig

Windows IP Configuration

Ethernet adapter Ethernet:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix  . :

Wireless LAN adapter Local Area Connection* 1:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix  . :

Wireless LAN adapter Local Area Connection* 2:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix  . :

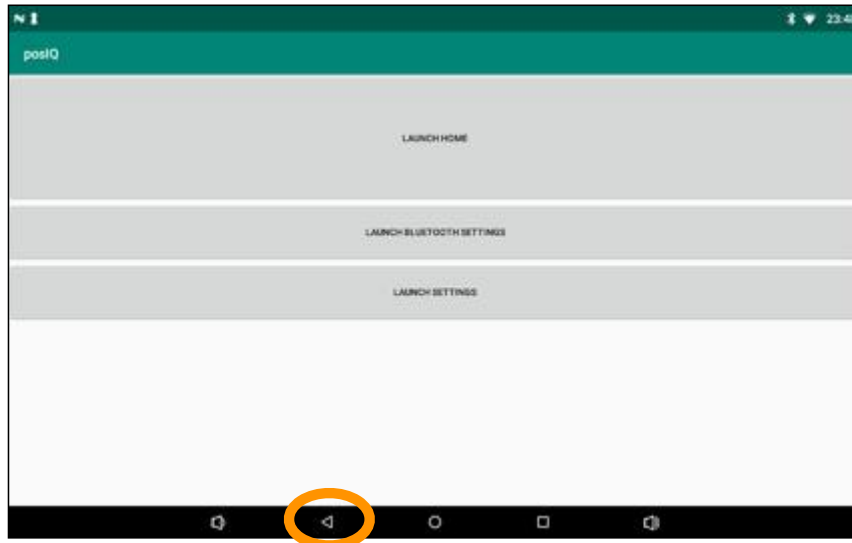
Ethernet adapter Bluetooth Network Connection:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix  . :

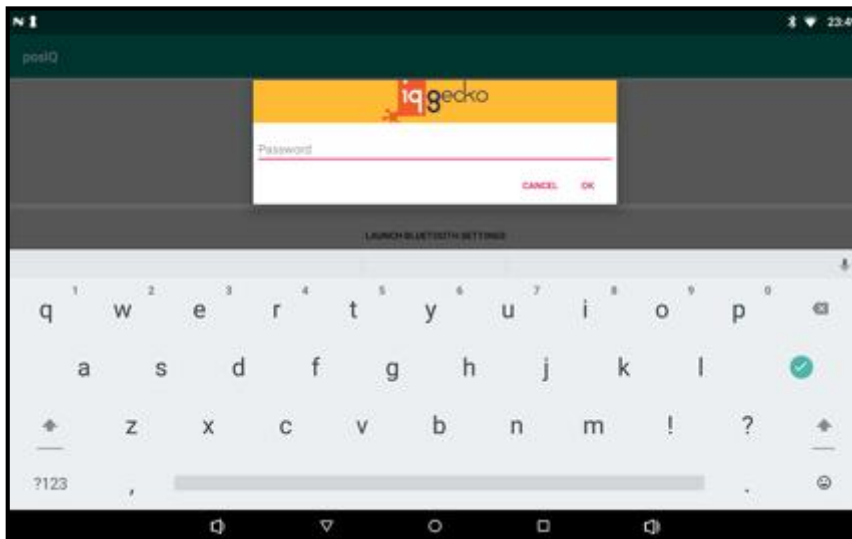
Wireless LAN adapter Wi-Fi:

    Connection-specific DNS Suffix  . :
    Link-local IPv6 Address . . . . . : fe80::c0d7:171f:9c1e:1435%8
    IPv4 Address. . . . . : 192.168.1.137
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1
```

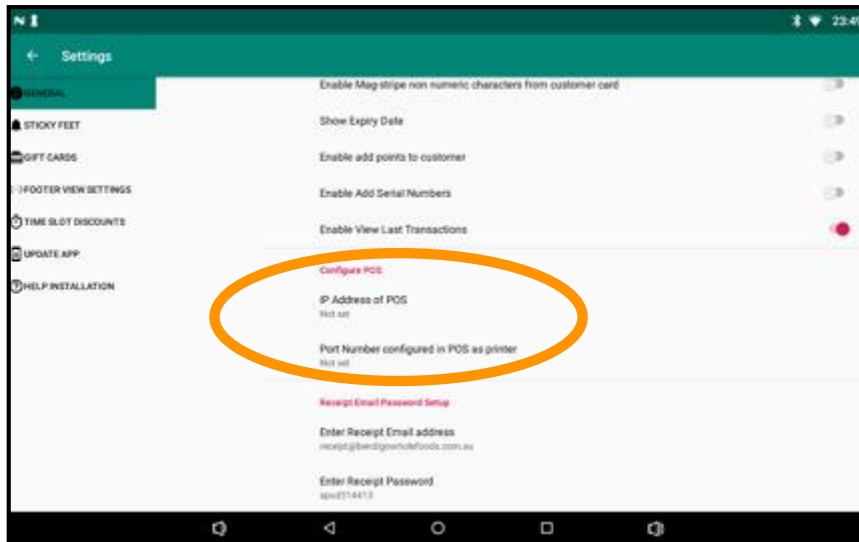
Check posIQ settings.



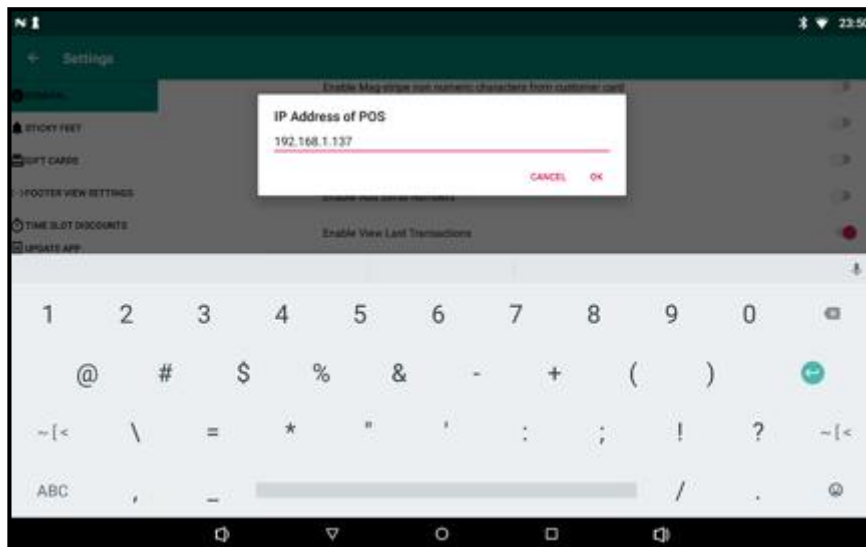
7> Open the **posIQ** app and click back and click launch settings.



8> Enter in password (123456).

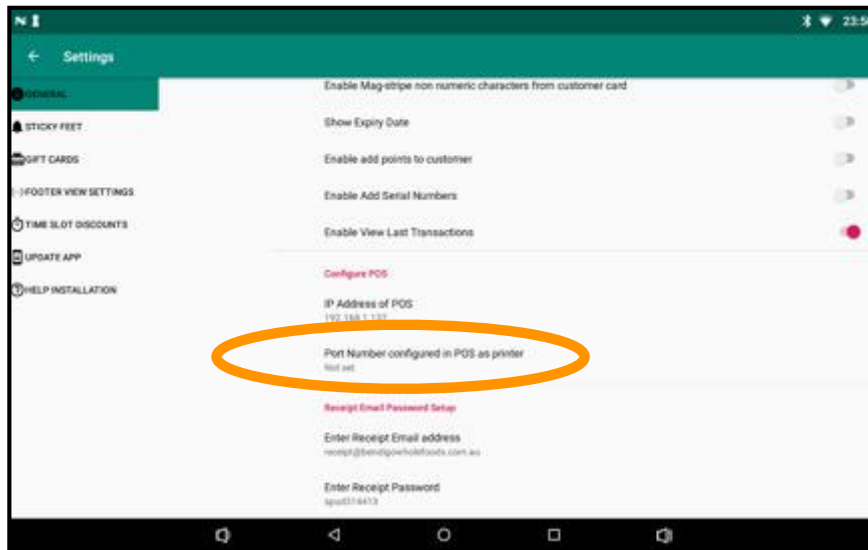


8> Go to “Configure POS”.



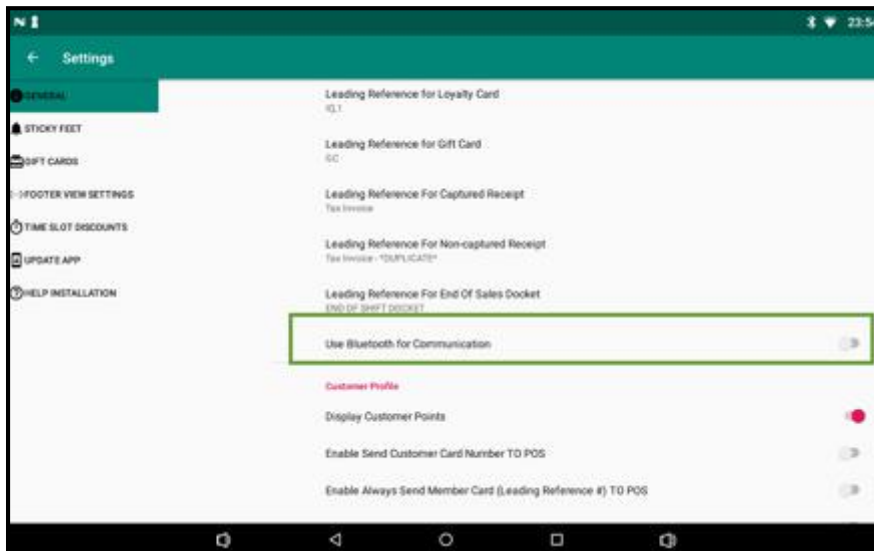
9> Click “IP address of POS” and enter the POS I/P address and click “OK”.

Check **posIQ** settings.



10> #Leave 'Port Number' at 'not set'.

Please ignore 'Port Number' as it is for another purpose.



11> Confirm that 'Use Bluetooth for Communication' is turned off.

12> Open/Close (restart the **posIQ** app).

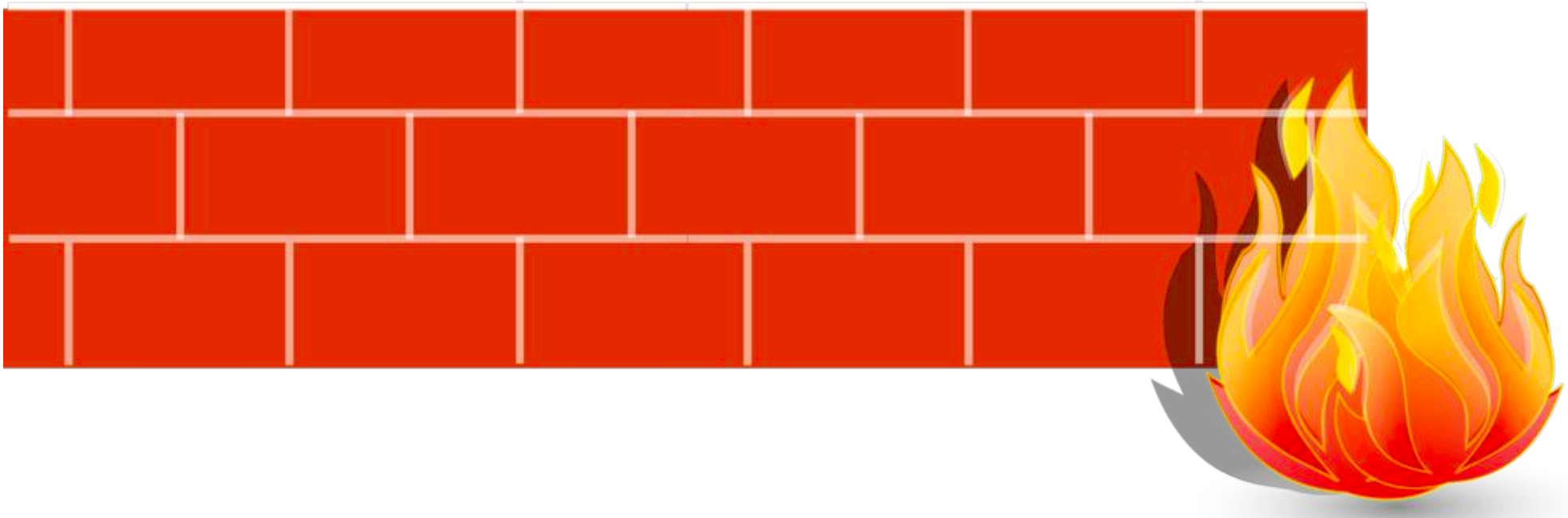
Check Firewall settings.

For ScanForward to work, Windows firewall and we need to turn this off.

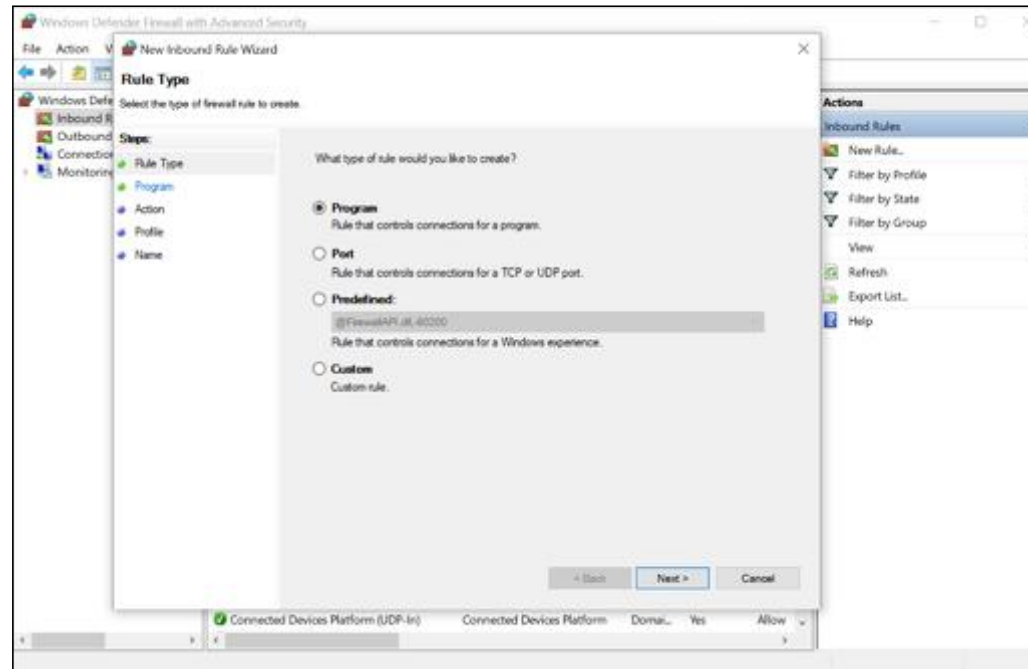
We have included all the steps with images in this document.

Steps:

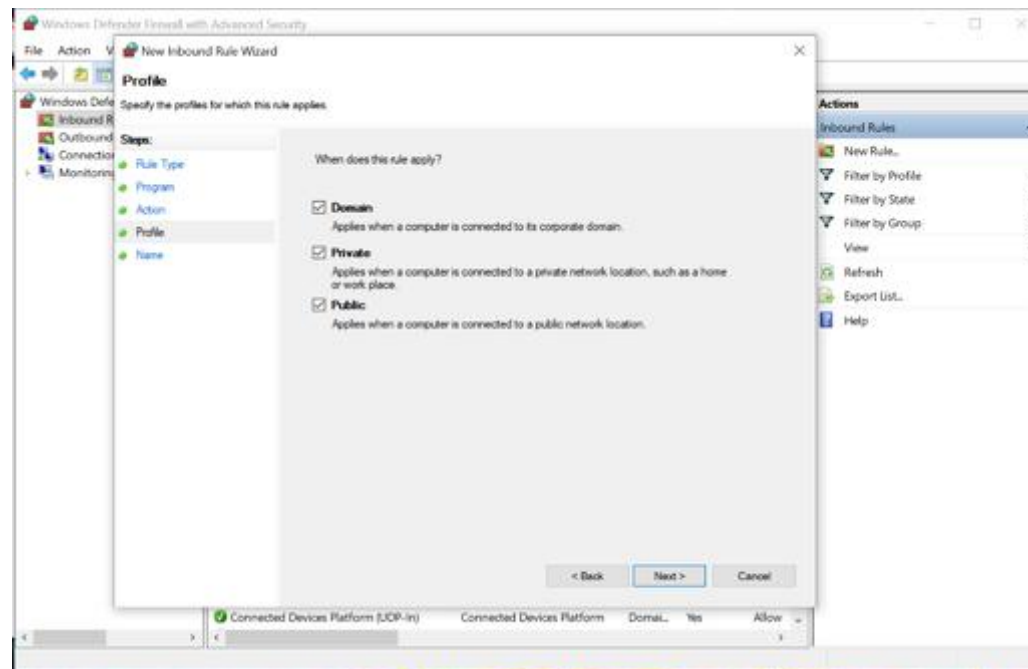
- Search for windows defender firewall
- Click Advanced Settings
- Click Inbound Rule and New rule as highlighted in image #3
- Continues step #4 with **Program and Next**
- Check **All Programs** as highlighted (this is the most important)
- Click next, give it a name and save.
- ScanForward should now work as designed.



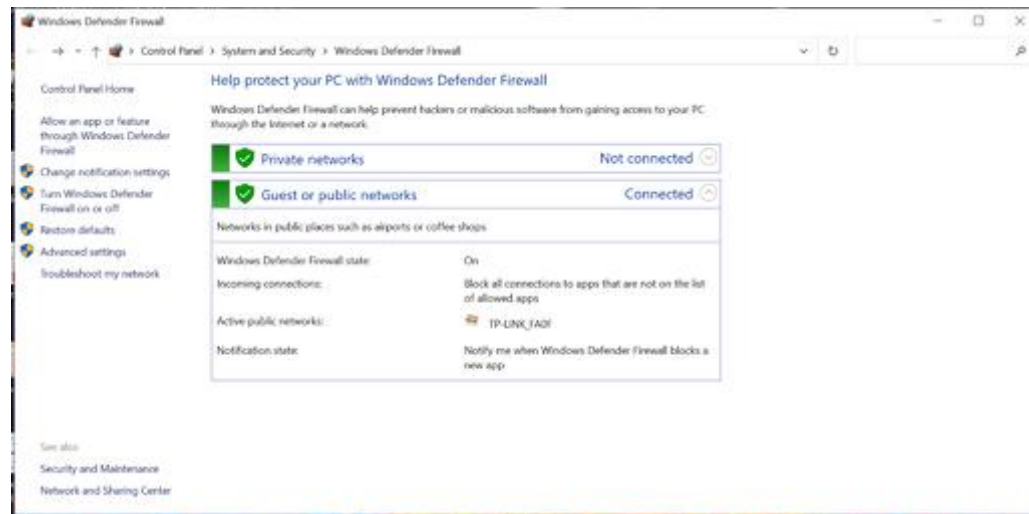
1.



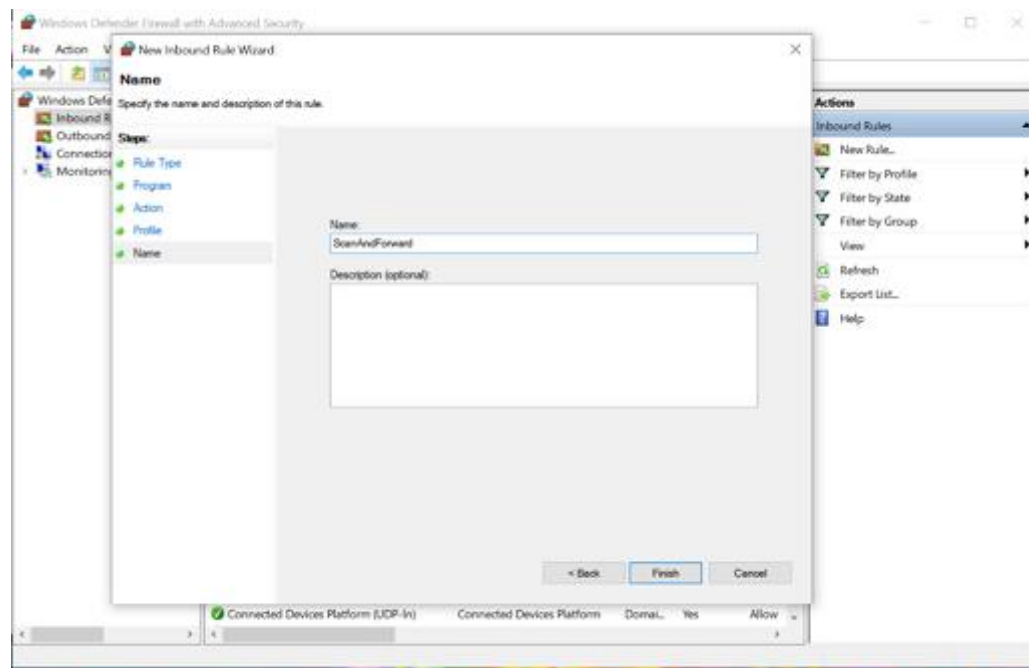
2.



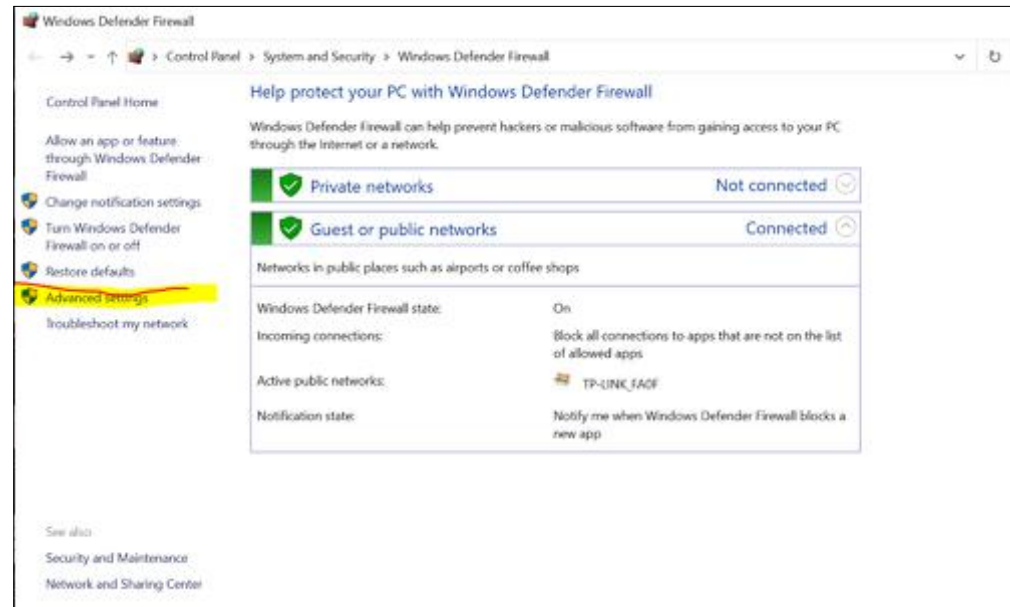
3.



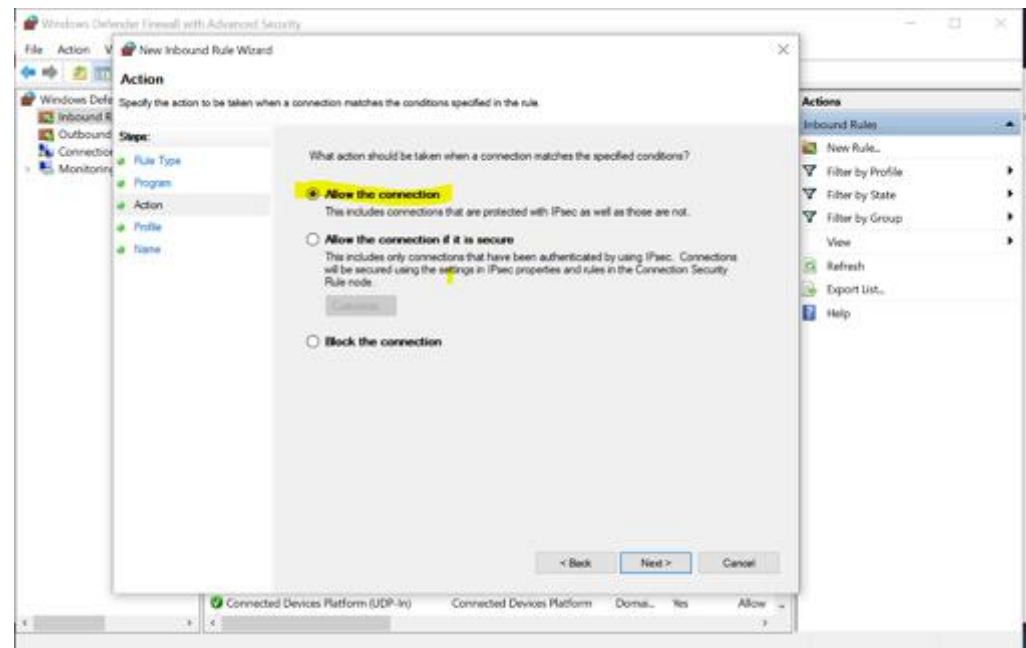
4.



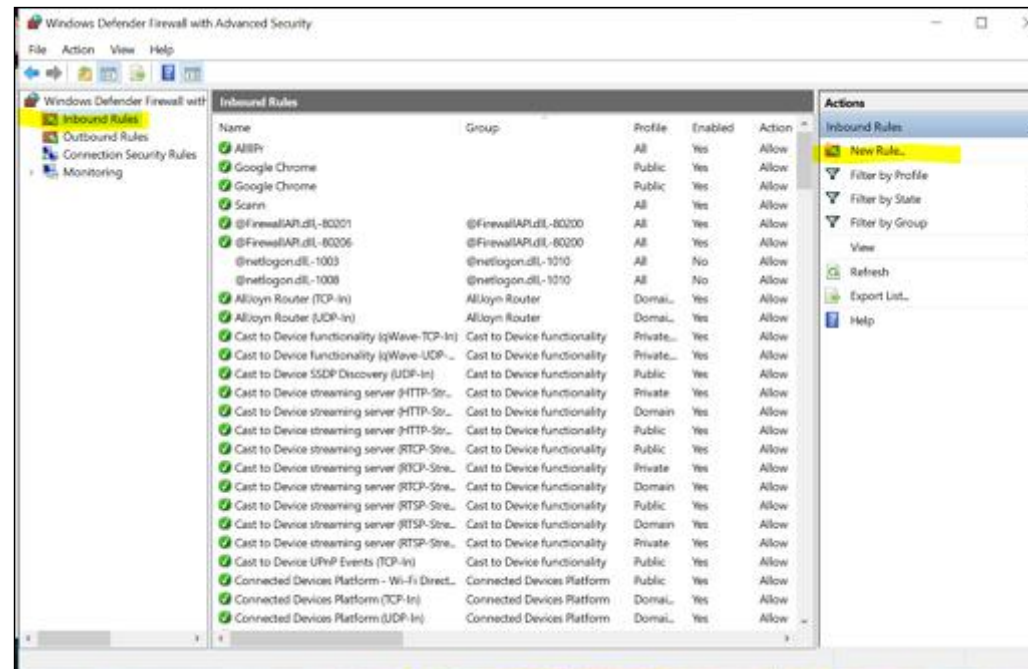
5.



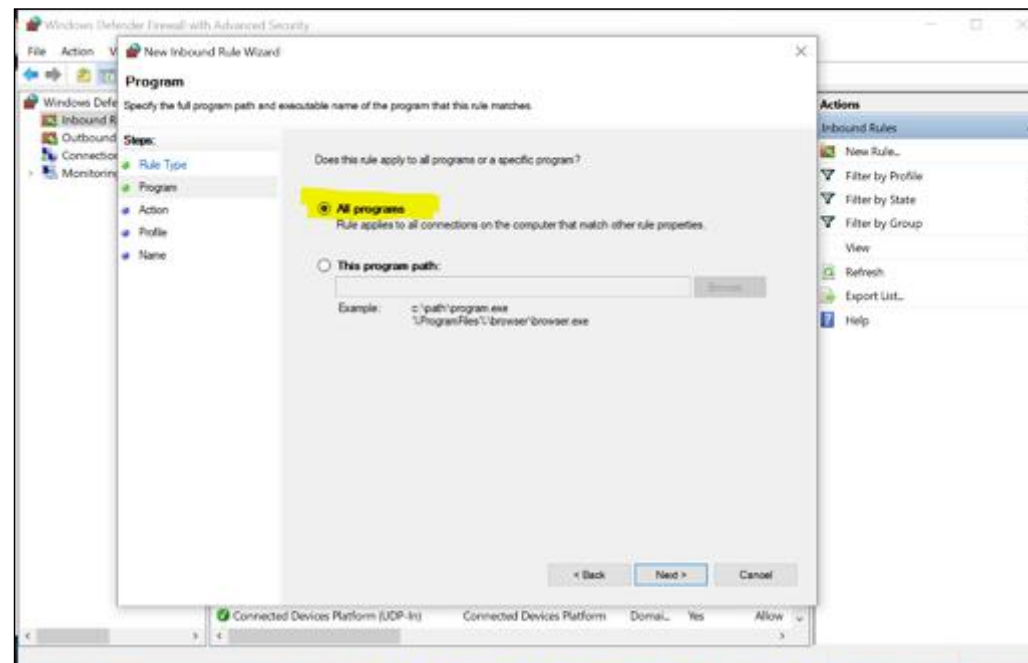
6.



7.



8.





MILLIONS* OF LOYAL CUSTOMERS

(OK! MAYBE NOT MILLIONS, BUT LOTS AND LOTS)



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